



SUMMARY OF MOUNTAIN COMMUNITIES HEALTHCARE DISTRICT'S UNCOMPENSATED CARE & DISCOUNT PAYMENT POLICY

The following is a summary of Mountain Communities Healthcare District's (MCHD) Uncompensated Care and Discount Payment Policy that is in compliance with California State Law AB 774.

- All applicants must apply for public assistance prior to the acceptance of an uncompensated care or discount payment application.
- Timeliness guidelines: Applications for public assistance and for MCHD's Uncompensated Care/Discount Payments must be submitted within thirty (30) days from the date the service(s) are rendered or 10 days from a public assistance denial.
- If the applicant is denied coverage based on income or for a non-eligible public assistance service (i.e.: adult dental) then applications will be processed for Uncompensated Care or Discount Payment.
- If the applicant is denied coverage for public assistance based on not completing the applications process they will not be considered for Uncompensated Care or Discount Payments.
- Applicants must be at or below 350% of the current Federal Poverty Guidelines.
- Applicants not completing the application process, not fulfilling their payment arrangements or providing MCHD with current mailing information may be subject to being turned over to an outside collection agency.
- Services Eligible for Uncompensated Care or Discount Payments are:
 - Emergency medical services provided in an emergency room setting;
 - Services for a condition, if not promptly treated, would lead to an adverse change in the health status of an individual;
 - Non-elective services provided in response to life-threatening circumstances in a non-emergency room setting; and
 - Medical necessary services will be evaluated on a case by case basis at MCHD's discretion.
- For further information regarding Uncompensated Care or Discount Payment process please contact MCHD's Financial Counselor at (530) 623-5541 ext. 3217.
- Nonprofit credit counseling services may be available in the area.

The state Rosenthal Fair Debt Collection Practices Act and the Federal Fair Debt Collection Practices Act require that debt collectors treat you fairly and prohibit false statement or threats of violence, using obscene or profane language, and making improper communications with third parties including your employer. Debt collectors may not contact you before 8:00am or after 9:00pm unless there are unusual circumstances. Collectors may not talk to another person other than your attorney or spouse about your debt. Collectors may contact another person to confirm your location or to enforce a judgement. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP (382-4357) or online at www.ftc.gov.